

Provider Bulletin



News and Information

May 16, 2024

Appointment Availability Assessments

From May 15 through June 30, UCare is calling provider locations to assess appointment availability. UCare selects a random sample of network locations for specific provider types and calls to identify the next available appointment. This assessment helps to ensure the UCare network can provide care to members in a timely manner.

The Provider responsibilities chapter of the [UCare Provider Manual](#) provides more information on UCare's appointment availability standards.