

Provider Bulletin

News and Information



Aug. 23, 2024

Electronic visit verification compliance will go into effect on Sept. 1, 2024

On July 2, 2024, the Minnesota Department of Human Services (DHS) issued a [notice](#) that it will enforce electronic visit verification (EVV) compliance starting Sept. 1, 2024. EVV is required for all Medicaid personal care services, including some waiver services and home health services. Impacted UCare providers must be compliant with this direction provided by DHS.

Providers who serve UCare members who require EVV and have not enrolled with HHAeXchange (HHAX), must [enroll now](#) even if they use a third-party EVV system.

Please note: registered NPIs/UMPIs should be the same as what are used for billing UCare.

For more information, visit the [Electronic visit verification or the Electronic visit verification compliance policy webpage](#). For questions about enrolling or connecting third-party EVV systems, contact HHAX through the [HHAX Client Support Portal](#).