

Provider Bulletin

News and Information



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Expedited Appeal Requests Reminder

UCare's Appeals and Grievances Department has seen an uptick in appeals for FDA-approved weight-loss medications including Wegovy and Saxenda. Several of these requests are filed as expedited.

As a reminder, the criteria for expedited appeal requests are reserved solely for cases where a standard timeline could seriously jeopardize a member's health. Expedited requests are used for reconsidering the denial of coverage and do not pertain to payment for medications that were already provided. UCare's expedited appeals process is outlined in the Member Appeals and Grievances chapter of the [UCare Provider Manual](#).