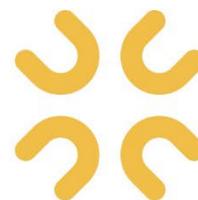


Provider Bulletin

News and Information



July 5, 2023

UCare Critical Business Reminders

UCare provides Critical Business Reminders annually to update our provider network on important business information.

View our updated [Critical Business Reminders webpage here](#). You'll find the latest updates to:

- The credentialing and recredentialing processes, including practitioner rights.
- The pharmacy section with links to pharmaceutical management procedures, formularies and the exception process.
- The Complex Case Management Program referral process.
- Utilization management (UM), affirmative statement, how to request UM criteria and obtain access to UM staff.
- Member Rights and Responsibilities.
- Links to shared decision-making (SDM) resources.
- Links to training and resources on culturally congruent care.

Please take a moment to review this important information. Additional information on these topics can also be found in the [Provider Manual](#).

Share this information within your organization as needed.