

Medicare Advantage Provider Bulletin



News and Information

Jan. 4, 2023

Aspirus Health Plan Medicare Advantage Provider Manual Has Been Updated

Aspirus Health Plan's Provider Manual contains critical information that providers need to effectively work with Aspirus Health Plan and our members. It is important that providers reference it regularly for up-to-date content. The Provider Manual has been updated to reflect current business practices.

The Provider Manual can be accessed at <https://medicare.aspirushealthplan.com/providers>. Please review the entire Provider Manual while paying close attention to the updated sections mentioned in the bulleted list.

The resource remains a PDF with a table of contents that links to specific sections. The date the document was last updated is shown on the front cover. As the year progresses, an Appendix will be added that will contain an updated chart that briefly describes changes made and links to the updated sections.

Following is a summary of the key updates that were made in the Aspirus Health Plan Provider Manual:

- **Working with Delegated Business Services Chapter:** The Care Continuum ExpressPAth Portal information has been expanded. New TruHearing procedure codes were added.
- **Claims & Payment Chapter:** Several changes have been made to the Claims & Payment chapter. Providers should review and be familiar with the content in this chapter.
- **Authorization & Notification Standards Chapter:** The Authorizations & Notification Standards chapter has been updated to reflect Aspirus Health Plan's current practices. All Aspirus Health Plan providers should review and be familiar with the content in this chapter.
- **Medical Necessity Criteria for Services Requiring Authorizations Chapter:** The list of procedures and services for medical and mental health and substance use disorder authorizations was updated to reflect Aspirus Health Plan's current practices. All Aspirus Health Plan providers should review and be familiar with the content in this chapter.
- **Clinical Practice Guidelines Chapter:** Medical and mental health and substance use disorder clinical practice guidelines have been updated.

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- **Compliance and Fraud, Waste and Abuse Chapter:** Providers should review and be familiar with the content in the Compliance and Fraud, Waste and Abuse chapter.
- **Health Promotion Programs Chapter:** Details on the various programs were updated, and information was added about Eyewear Allowance and Over-the-Counter Benefit through Healthy Savings.
- **Mental Health and Substance Use Disorder Services Chapter:** The chapter has been updated to reflect Aspirus Health Plan's current practices. Providers should review and be familiar with this chapter.
- **Hospital Services Chapter:** Several changes have been made to the Hospital Services chapter. Providers should review and be familiar with the content in this chapter.

If you have any questions, contact the Aspirus Health Plan Provider Assistance Center at 715-631-7412 or toll-free at 1-855-931-4851.

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