

Provider Bulletin



News and Information

January 23, 2023

UCare Announces Updates to Transplant Services Notification Form and Process

UCare has updated the Transplant Services Notification Form. The updated form aligns with the 2023 Authorization Grids for all product lines. The new form can be found on the [Medical Services Authorization webpage](#) under UCare Authorization & Notification Forms. **Effective April 1, 2023, UCare will no longer accept the previous Transplant Notification Form.**

Additionally, UCare has updated the Transplant Services Notification requirements. UCare requires notification at **three junctures** in a member's transplant journey. The new Transplant Services form is to be used for each notification type. Providers will select the appropriate notification type at the top of the form. Options are:

1. Transplant consult/evaluation
2. Transplant listing
3. Within 24 hours of inpatient hospital admission (for transplant)

The Transplant Services Notification Form can be submitted to UCare Clinical Services via:

Fax: 612-884-2499 / 1-866-610-7215

Email: HCM_Fax@ucare.org

With the updates to the form and notification process, UCare teams are able to better support members throughout the transplant process. For questions regarding the updated form or process, please call 612-676-3300 or 1-888-531-1493.