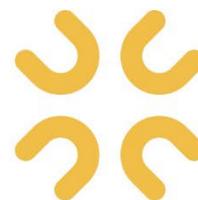


Provider Bulletin



News and Information

August 19, 2022

Medical and Pharmacy Benefit Duplicate Payments & Recoupment Process Reminder

UCare performs quarterly duplicate payment audits of medical benefit and pharmacy benefit claims submitted for the following plans: UCare Medicare Plans, UCare Medicare with M Health Fairview & North Memorial Health, EssentiaCare, UCare's Minnesota Senior Health Options (MSHO), UCare Connect, UCare Connect + Medicare, Minnesota Senior Care Plus (MSC+), Prepaid Medical Assistance Program (PMAP), MinnesotaCare (MnCare) and UCare Individual & Family Plans.

This quarterly audit has a lookback period of 12 months. Duplicate claims are recouped under the medical benefit or Medicare Part C and are identified on the Explanation of Payment (EOP) with CARC OA18 and RARC N522.

Providers are expected to bill with the FB modifier when submitting medical claims to UCare in situations where the item or medication is provided without cost to the provider. A \$0 reimbursement will be applied to claim lines appended with modifier FB.

Please contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 with any questions.