

# Provider Bulletin



## News and Information

November 9, 2022

### 2023 Authorization & Notification Requirements Now Available

UCare's 2023 authorization and notification requirements are now available on our website at <https://www.ucare.org/providers/authorization>, with subsections for Medical Services, Mental Health and Substance Use Disorder Services and Pharmacy Services. Please ensure the information below is shared with your staff who handle authorizations and notifications.

The following changes were made to the authorization and notification requirements for UCare's State and Federal Programs (UCare Medicare Plans, UCare Medicare Plans with M Health Fairview and North Memorial, UCare Your Choice Plans, EssentiaCare, UCare's Minnesota Senior Health Options, Prepaid Medical Assistance Program, MinnesotaCare, Minnesota Senior Care Plus, UCare Connect, UCare Connect + Medicare and UCare Individual & Family Plans):

#### Medical Services

- **Inpatient Hospital, Acute:** In addition to "Notification required within 24 hours of admission," now includes requirements for admission history and discharge summary.
- **Wheelchair DME:** Added *No auth required for repair of purchased wheelchair accessories under \$1000.*
- **Acupuncture:** *Authorization required beyond threshold of 20 units per calendar year (previously visits).*
- **Transplants:** Added *Notification at the time of consult/evaluation and at the time of listing.*
- **Cosmetic or Reconstructive Procedures:** Added HCPC code 19371 for a complete capsulectomy and includes the removal of all intra-capsular contents.
- **Removed Continuous Glucose Monitor:** (IFP grid only) Continue to be reviewed through the Pharmacy Benefit and DME dollar limit.
- **PT/OT/ST:** Effective Feb. 15, 2023, Out of Network/Non-Par therapy reviews will no longer be completed by Magellan Healthcare. PT/OT/ST services do not require authorization and are subject to the member's coverage and benefit plan. Contact the Provider Assistance Center for benefit and network related questions.

#### Mental Health and Substance Use Disorder Services

- **Adult Day Treatment:** Removed authorization requirements.
- **Children's Day Treatment:** Removed authorization requirements.
- **Children's Therapeutic Services and Supports:** Removed authorization requirements.
- **Partial Hospitalization Program:** Removed authorization requirements.
- **Intensive Treatment in Foster Care:** Removed authorization requirements.
- **Diagnostic Assessment:** Removed authorization requirements.
- **Psychological and Neuropsychological Testing:** Removed authorization requirements.

- **Inpatient Mental Health and Substance Use Disorder Treatment:** *UCare reserves the right to require a concurrent review for any inpatient hospital stay. (Previously: Concurrent Review for additional days. Upon Discharge send discharge summary.)*
- **Early Intensive Developmental and Behavioral Intervention:** Two requirements will be removed:
  - **Comprehensive Multi-Disciplinary Evaluation**
  - **Mental Health Service Plan Development by a Non-Physician**

## Medical Drugs

Continuing for 2023, Care Continuum will be performing medical drug prior authorization reviews on behalf of UCare. This applies to all lines of business.

- Requests can be initiated at Care Continuum via the following methods:
  - Online – via the Express Path Portal at <https://www.express-path.com/>
  - Fax – by faxing 1-877-266-1871
  - Phone – by calling 1-800-818-6747
- The grid of medical drugs requiring prior authorization and their corresponding criteria are posted on our provider website [ucare.org/providers/pharmacy](https://ucare.org/providers/pharmacy).
- The authorization form for requesting medical drug authorization can be found at [ucare.org/providers/pharmacy](https://ucare.org/providers/pharmacy), under Resources & Information in the *Medical Injectable Drug Prior Authorizations Resources* drawer.

Please contact the Provider Assistance Center with any questions at 612-676-3300 or 1-888-531-1493, Monday - Friday, 8 am - 5 pm.