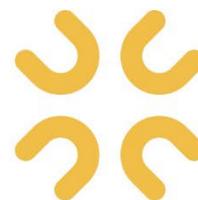


Provider Bulletin



News and Information

August 18, 2022

Important: New Requirement for Non-Emergency Transportation Providers Expecting Rural Urban Commuting Area (RUCA) Adjustments Add-ons

UCare members receiving transportation services in ZIP codes included in urban, rural and super-rural areas will be eligible for additional reimbursement in some situations. UCare applies these reimbursement rates when claims are billed with the member's ZIP code or the pick-up location in the appropriate field on the claim.

A review of recent provider appeals shows that while many providers are submitting this data, there are several who are not. UCare's new claim system has more automation than before, so this additional step of adding ZIP code data is required to ensure each ride is getting the applicable RUCA enhancements. We apologize for not catching this earlier (it was difficult to detect given the variation across providers).

Organizations not already doing so for RUCA purposes should begin adding the "Member Zip Code" or "Pick-Up Zip Code" in Box 23 or in Loop 2310E – N403. By adding this information to this location on the claim, RUCA rates will apply as appropriate.

Also, remember that under certain conditions, RUCA does not apply, regardless of whether the pick-up location or member ZIP code is in a RUCA-eligible zone. Please reference the [Minnesota Department of Human Services \(DHS\) Manual](#) for these situations.