

Medicare Advantage Provider Bulletin



News and Information

Dec. 14, 2021

Aspirus Health Plan Medicare Advantage Portal Available

The new Aspirus Health Plan Medicare Advantage Provider Portal launched Dec. 14, 2021. We are confident all providers will want to use the functionality and features offered with this new system. Some of the features include verification of member eligibility, ability to view claims, as well as the status of authorizations. In addition, the explanation of payments (EOP) information for paid claims can be viewed in the portal.


Portal access is based on Tax ID (TIN). Each organization will need to identify a Provider Administrator (Admin) for each organizational TIN. One Provider Admin can be assigned to more than one TIN. The Provider Admin will set up users and provision appropriate access. For example, the Provider Admin will determine which users need access to information associated with specific Group NPIs and locations.

Provider Admins can request access to the portal here:

<https://www.aspirushealthplan.com/medicare/providers/>

After providing name, phone number, email address, organization name and TIN(s), the Provider Admin will receive a confirmation email. It may take up to five business days for a request to be processed. A second email from Okta will be sent to the Provider Admin directing them toward activating their account and setting up security options. Be sure to watch for this email, knowing it may end up in a junk folder.

We have several resources to help users learn the system and what it offers:

- Quick Reference Guide with bulleted steps for the most common functions you will use. The Quick Reference Guide is available on the portal login page.
- Once you log in, look for the Help icon  on the top of each page. This icon will get you to the FAQs, which have links to the following:
 - A comprehensive User Guide.
 - An introductory demo (COMING SOON) of the portal to familiarize users with navigating and accessing the various features.

Provider Bulletin

Aspirus Health Plan has partnered with UCare, based out of Minnesota, as the administrator for our Medicare Advantage Plan.

