



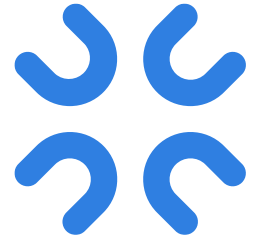


UCare 4th Quarterly All Care Coordination Meeting

December 2025

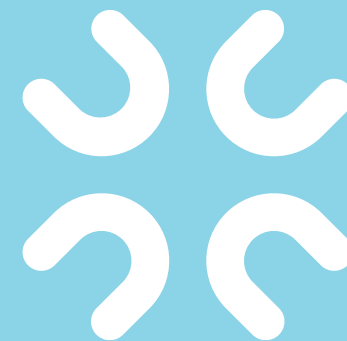


2026 Care Coordination Meeting Schedule



UCare Product	Meeting Type	Date	Time
MSC+/MSHO and Connect/Connect + Medicare	UCare Quarterly All Care Coordination Meeting	March 19	9 am – 11 am
MSC+/MSHO	Office Hours	January 22	11:00 am-12:00 pm
Connect/Connect + Medicare	Office Hours	January 22	12:30 pm – 1:00 pm



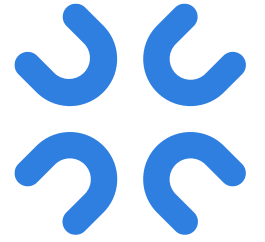


Care Coordination Updates

Clinical Liaisons



Model of Care Training & Attestation Reminder



Model of Care Training

Training and attestation for Care Coordinators on the UCare Model of Care.

Model of Care Training

2025 [Model of Care Training for Care Coordinators](#)

❖ [2025 Model of Care Attestation](#)

2025 Quarterly Meetings

3rd Quarterly All Care Coordination Meeting

[Recorded WebEx](#) 

[PowerPoint Slides](#) 

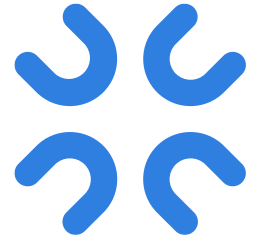
[Attendance Log](#)

3rd Quarterly All Care Coordination Meeting Attendance

- ❖ Live: No action needed
- ❖ Recorded Webex
 - ❖ [2025 Model of Care Attestation](#)



PointClickCare (PCC) and UCare DAR Reports



Both tools are essential for supporting members through effective care coordination.

- MN EAS data via PCC includes most inpatient and emergency room (ER) encounters.
- As of 6/1/25, the DAR was revised to include only information not already available in PCC and is intended to serve as a supplemental resource.

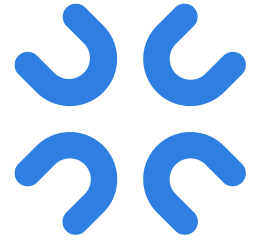
The DAR includes the following admission/service types:

- Hospital bed in a room
- Substance Use Disorder Inpatient and Residential Stay
- Detox Admission
- Mental Health Residential Stay
- Skilled Nursing Facility Admission
- Swing Bed Admission
- Long-Term Acute Care Admission
- Acute Inpatient Rehabilitation
- Authorized Services (ILOS, EW, CFSS, etc.)



2026 Requirements Grid Updates

Connect



In-person visits:

- Assessment must be offered. No longer need to discuss all methods.

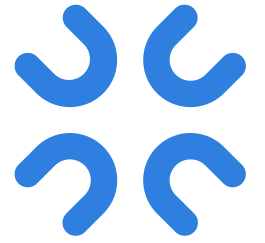
Transfers:

- DHS-6037, referencing all documents attached in MnCHOICES may be uploaded to MnCHOICES with notification to receiving setting
- UTR/Refusal delegate to delegate transfers no longer treated as new



2026 Requirements Grid Updates

MSC+



Community Grids

CFSS:

- Approve SDP by signing PCA/CFSS Communication Form

Transfers:

- DHS-6037, referencing all documents attached in MnCHOICES may be uploaded to MnCHOICES with notification to receiving setting
- UTR/Refusal delegate to delegate transfers no longer treated as new

DTR:

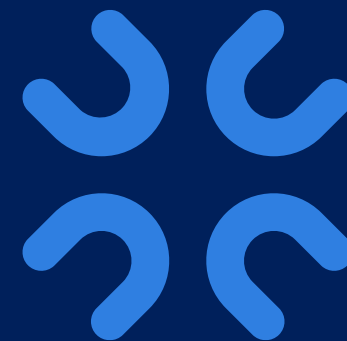
- Defined use of Supplemental DTR Form vs. ILOS Request Form

Initial Assessment Review (IAR):

- Defined activity and when it is to be used

Institutional Grid: No significant change-language adjustments for clarity



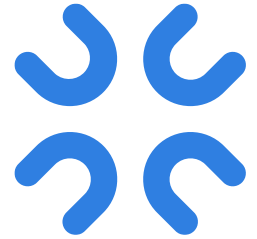


MSC+/MSHO Updates

Clinical Liaisons



Waiver Service Approval Form (WSAF)



Waiver Service Approval Form

Clear Service Information

Incomplete, illegible, or inaccurate forms will be returned to sender. All applicable information must be included for timely processing of the request. Allow up to 14 calendar days for processing of this request. Do not use this form for Specialized Equipment and Supplies (T2029). **Form must be completed by UCare Care Coordinator.**


Ensure all services fit within the member's EW Monthly Budget Cap


[EW Budget Tool](#)

Submit form and relevant documentation via:

 Fax: 612-884-2185

 Email: CLSIntake@ucare.org

 For questions, call: 612-676-6705

 To reach a representative, choose option 2, then option 5

Member Information		
Name:	Date of birth:	
Member ID:	PMI:	
Address:	City/State/Zip:	

Additional Information		
EW Date span:	to	Number of EW services authorized: # of services on WS
MnCHOICES Assessment date:	Case Mix: <input type="text" value="Select One"/>	Annual Budget:

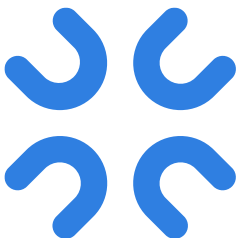
Care Coordinator Information	
Care Coordinator name:	
Phone:	Fax:
Email:	

Service Agreement		
Service Description: Select a service		
Provider Name:	Email Address*:	
EW NPI or UMPI*:	Phone number:	Fax number:
Start date:	End date:	
Frequency:	per <input type="text" value="Select Frequency"/>	Total units per auth span:
Rate per unit (if negotiated):		
CDCS approved amount (if applicable):		CDCS Enhanced Rate: <input type="checkbox"/> Yes
Provide an explanation for the authorization. **All other changes to existing authorizations, specific details required. *To ensure accurate claims payment, please verify with the provider their email address and billing UMPI or NPI for EW services.		

HCBS Rate & Budget increases 1/1/26 [Long term services and supports rate changes / Minnesota Department of Human Services](#)



Waiver Service Approval Form – Customized Living



Ensure the rate per unit included on the WSAF for authorization matches the rate from the MnCHOICES Support Plan

 **DEPARTMENT OF
HUMAN SERVICES**

Name:

Form ID:

PMI:

Support Plan

My Supports

Services and Supports

Service Type

Services that support me

Start Date

End Date

08/01/2025

07/31/2026

Service Name

Customized Living, Daily

Procedure Code

Modifiers

T2031

Provider Name

Provider Identification Number (NPI/UMPI)

Contact Information

Units

365.00

Rate

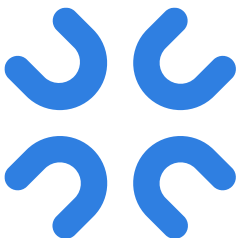
\$ 73.60

Average Monthly Cost

\$ 2,238.67



DHS-6893L Temporary CFSS SDP Approval



Clear Form



COMMUNITY FIRST SERVICES AND SUPPORTS (CFSS)

Temporary CFSS Individual Service Delivery Plan Approval

Your lead agency determined you can continue using the services on your previously approved CFSS Individual Service Delivery Plan until the lead agency approves your new plan.

Your information

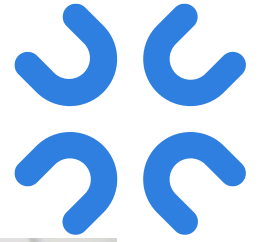
FIRST NAME	MI	LAST NAME	DATE OF BIRTH
PMI	UNITS/DOLLARS APPROVED		START DATE
COMMENTS			

Provides temporary approval for a member's CFSS Service Delivery Plan when they are at risk of experiencing a gap in services at the time of reassessment

REMINDER: Increases or decreases in goods and services, PERS and FMS fees may not be completed in the DHS-6893L Temporary SDP authorization process. The member and their providers cannot ask the CC or UCare to change the temporary authorization amounts until the CC approves the new DHS-6893P SDP.



Transitional PCA to CFSS Start Date

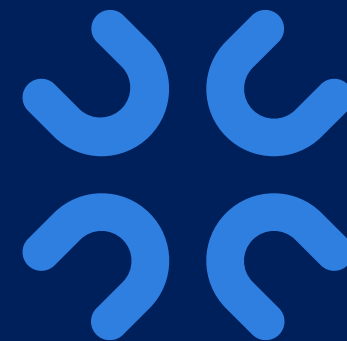


CC must help the member end their PCA services and start their CFSS services early if all the following are true:

- The member has an approved CFSS service delivery plan
- The member selected enrolled providers
- The member's CFSS provider confirms they are ready to provide CFSS services to the member
- The member wants to start CFSS before the end of their PCA service authorization

Note: Once the member has an approved DHS-6893P SDP, CFSS must be implemented during the current assessment span.



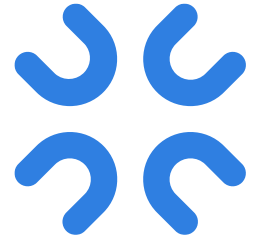


2026 Benefit Changes

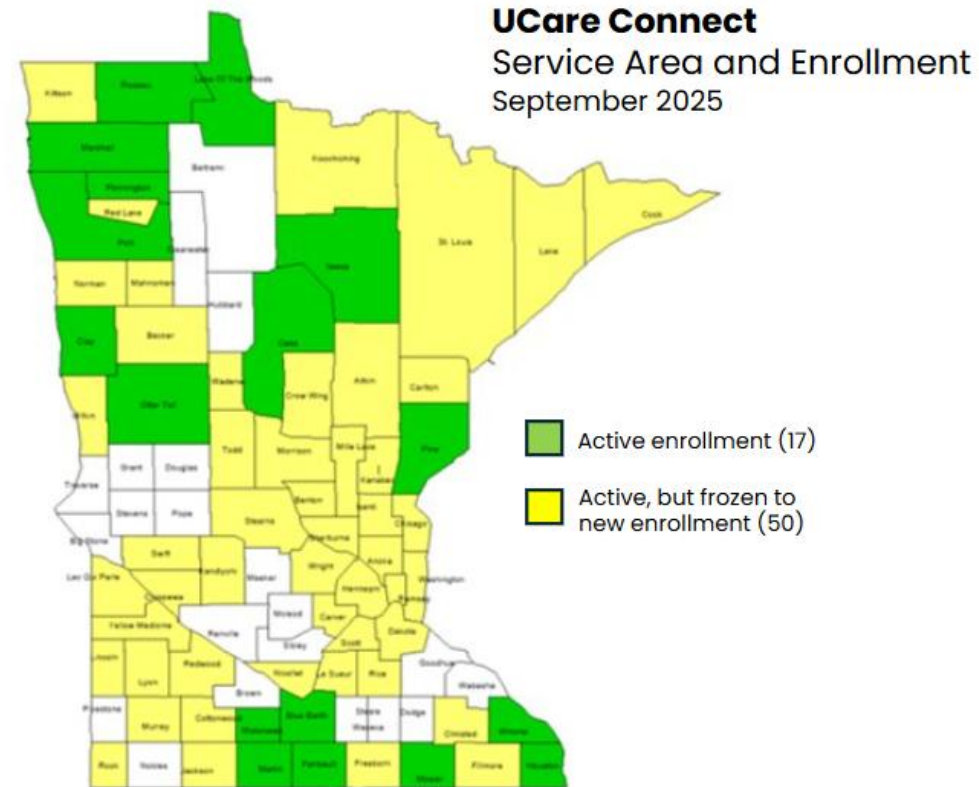
Rob Burkhardt, Product Mgmt



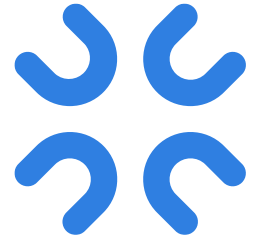
UCare Connect Enrollment Freeze



- UCare unable to accept new Connect enrollees in yellow counties effective Sept 2025
- UCare is the only SNBC plan in green counties, so must continue accepting new enrollees
- Connect + Medicare is no longer available effective 1/1/2026
- The Connect freeze continues through 2026



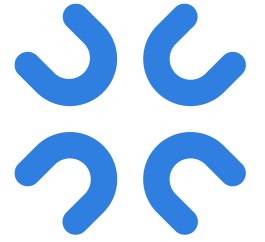
Special Coverage Programs



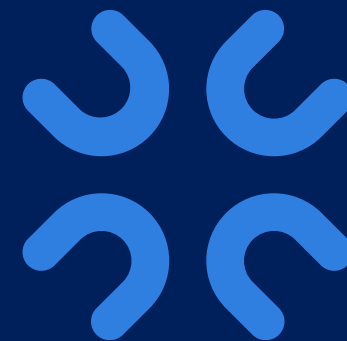
In Lieu of Services – continues in 2026

- Short-term Elderly Waiver coverage for MSC+
- Post-discharge meals for UCare Connect, PMAP

2026 Medicaid Benefit Changes



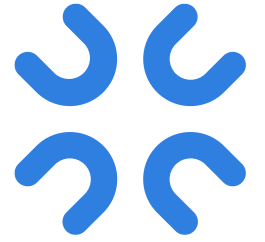
- **Housing Stabilization Services** ended 11/1/25
- **Chiropractic** no longer covered by Medicaid for ages 21 and older
- **Physical Therapy**: 14 visits/yr before auth required
- **Occupational Therapy**: 24 visits/yr before auth required
- **Audio-only telehealth** through 7/1/27 – (when standards of care can be met w/ audio-only, or MH/SUD emergency / by member)
- **Home births** covered for low-risk members (determined by the provider who meets the criteria and with a plan of care).



2026 Health Promotion Program Changes



Health Programs Continuing in 2026 – MSC+



- Strong & Stable Kit
- Incentive Rewards
- Healthy Benefits+ Grocery Discount Program
- Second Harvest Heartland SNAP referral/Food Insecurity
- My Quit for Life



Health Programs Continuing in 2026 – Connect

- One Pass Select (new)
- Incentive Rewards
- Healthy Benefits+ Grocery Discount program
- Car Seat Program
- Mom's Meals post discharge
- Second Harvest Heartland SNAP referral/Food Insecurity
- GED Works
- My Quit for Life
- ADHD and Autism Support Kit
- Connect to Wellness Kit



One Pass Select (New)- Connect

**A variety of membership options to fit lifestyle goals
(non-subsidized subscriptions)**

Category	Digital	Classic	Standard	Premium	Elite
Monthly member fee	\$10	\$34	\$69	\$109	\$159
Enrollment one-time member fee	\$10	\$29	\$29	\$29	\$29
Gym network size		12K+	14K+	16K+	20K+
Multi-location access		●	●	●	●
Digital classes	●	●	●	●	●
On-demand	●	●	●	●	●
Livestreaming	●	●	●	●	●
Workout builder	●	●	●	●	●
Grocery delivery		●	●	●	●
Family membership (10% discount)	●	●	●	●	●
Upgrade/downgrade monthly	●	●	●	●	●
Cancel within 30 days	●	●	●	●	●
Pay with sponsor rewards	●	●	●	●	●



Healthy Benefits+ Visa Card – MSC+ & Connect

- Rewards
- Grocery Discount Program

Rebrand Happening 1/1/26

All existing members who have an allowance or rewards balance will be re-carded for 1/1/26.



Rewards for Preventative Health Activities

How It Works

- Members earn rewards for completing variety of eligible **preventative visits** and **screenings**
- Rewards are loaded to the Healthy Benefits+ Visa Card
- **NEW** – Rewards will be redeemed via claim activity via the Member Online Account

Key Rules

- Rewards **cannot** be used at Amazon or Target, or on alcohol, tobacco, or firearms
- Walmart is eligible through the S3 retailer network
- If member has other allowances, reward dollars will apply **only after** those funds are used
- Rewards tracked via the app and member account



Expiration and Use

- Rewards earned in **2025 expire 365 days** from date of issue
- Rewards **expire immediately** if member's plan ends
- Members have **120 days from date of service** to redeem earned rewards



Retired Additional and Supplemental Benefits Effective 1/1/26

- Reemo
- OTC Allowances
- One Pass benefit
- Food Allowance cash benefit
- Grocery Transportation
- AA/NA Transportation
- Adult Dental Kit
- Community Education Allowance
- Additional Dental care and Vision Care includes eyeglass upgrades
- Additional Chiropractic Care
- LSS Healthy Transitions
- MSHO GrandPad (including Blood Pressure monitor)
- MSHO Post-Discharge Meals
- MSHO Caregiver Assurance
- MSHO Home and Bath Safety Devices (\$750)
- MSHO Juniper classes and transportation
- MSHO Wellness Kits:
 - Stress/Anxiety, Medication toolkit, Memory Support Kit



GrandPad

- MSHO referrals will no longer be accepted for GrandPad devices effective 12/11/25.
- GrandPad is sending out notifications to devices informing members that they can continue to use their GrandPad during the transition.
- If a member does not qualify for the GrandPad through their new Health Plan or member does not choose to privately pay, the GrandPad device will need to be returned.
- GrandPad will send a pre-labeled box for the member to return the device and charging cradle in.





Attestation

UCare 4th Quarterly All
Care Coordination Meeting
Attestation





Clinical Liaison Contacts

MSC+/MSHO

MSC_MSHO_Clinicalliaison@ucare.org

612-294-5045

Connect/Connect + Medicare

SNBCClinicalLiaison@ucare.org

612-676-6625

